

## **TOUR GUIDE**

Are you a passionate storyteller with a deep love for Curação and its culture, ready to create unforgettable experiences for our guests?"

## MAIN ROLE & RESPONSIBILITIES

- Lead guests on guided tours of Curaçao, including cultural, historical, and natural landmarks.
- Provide in-depth knowledge of the island's history, flora, fauna, and key attractions.
- Tailor tours to the interests and preferences of each guest, ensuring a personalized and memorable experience.
- Ensure guest safety during tours, and provide relevant information on local customs and etiquette.
- Assist with planning and organizing excursions, including transportation and logistics.
- Share interesting facts, stories, and insights about the locations and attractions visited.
- Handle guest questions and concerns professionally, maintaining a high level of service at all times.
- Collaborate with the resort's concierge team to recommend additional activities and experiences to enhance guest stays.
- Stay updated on local events, attractions, and points of interest to offer fresh and exciting tour options.

## **ESSENTIAL SKILLS & REQUIREMENTS**

- Proven experience as a tour guide, preferably in a luxury hotel/resort or tourism-related setting.
- In-depth knowledge of Curação's history, culture, and key attractions.
- Exceptional communication and storytelling skills, with the ability to engage and educate quests.
- Strong interpersonal skills and a friendly, approachable demeanor.
- Fluent in English (knowledge of Spanish, Dutch, or other languages is a plus).
- Ability to work in a fast-paced, dynamic environment.
- A passion for travel, local culture, and delivering exceptional guest experiences.
- Valid driver's license (for some tours that may involve transportation).